

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s):	Grigore Rusu		
Assignee:	Dell Products L.P.		
Title:	System and Method for Event Tracking Across Plural Contact Mediums		
Serial No.:	10/728,692	Filed:	December 5, 2003
Examiner:	Gabrielle A. McCormick	Group Art Unit:	3629
Docket No.:	DC-05675	Customer No.:	33438

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Austin, Texas  
May 5, 2008

*Electronically Filed*

COMMISSIONER FOR PATENTS  
PO BOX 1450  
ALEXANDRIA, VA 22313-1450

**RESPONSE TO NON-FINAL OFFICE ACTION**

Dear Sir:

This paper is responsive to the Office action dated March 31, 2008, having a shortened statutory period expiring June 30, 2008. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.